

## How it Works

- Our Remote Connect Team will collect your technical requirements in advance working with your IT group.
- Your equipment will be pre-configured prior to delivery.
- Our Delivery Specialist will bring the configured device to your location, set-up, connect to your network and power.
- Our Remote Connect Team will establish a remote session with your IT for final configuration and testing.
- Once completed, our Sales trainers will be scheduled and deployed to train your staff.
- We value your feedback. A customer survey will follow the completion of our Remote Connect process.

